

Unity^{BPO}'s Specialty Division
Care ^{BPO}



With an emphasis on care, Care^{BPO} provides the technology infrastructure and support necessary to enhance the **home health** customer experience. We optimize use of technology, EHR and clinical applications with dedicated 24/7/365 support for home health, hospice, and skilled nursing facilities that enable healthcare teams to work more efficiently to deliver patient care.

Our Health IT Clinician Services, Clinical Monitoring Services, Patient Services, and Healthcare Business Intelligence and Analytics services are designed to align with your unique clinical environment. Our end-to-end, turnkey workflow automation solutions create new efficiencies that save you time and money.

Bolstered by dynamic health-centric automation and collaboration platforms & tools that enable homehealth, hospice and skilled nursing agencies to perform at the highest levels.

World-Class Contact Centers

Clinical Contact Center – We provide real-time support to clinicians with the IT and clinical technology and electronic health records they are using

Technical Contact Center – We provide real-time support to the enterprise with technology, systems, and applications they are using

Patient Contact Center – We provide real-time patient engagement supporting:

- Home health devices
- Telehealth
- Scheduling
- Readmission Risk Reduction programs

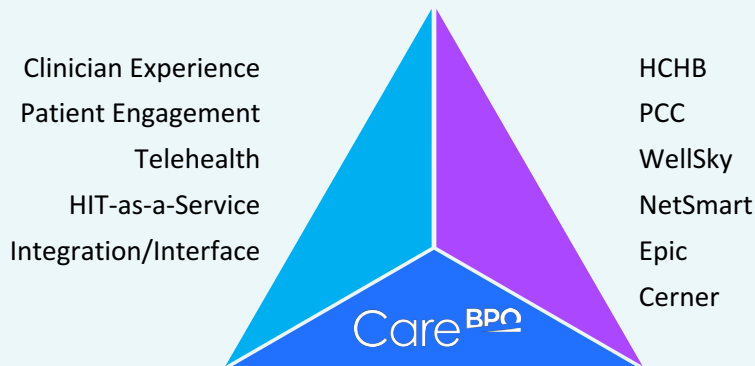
Comprehensive Technical Support

Information Technology as a Service (ITaaS) – We act as the CIO, CTO, IT fiduciary to deliver ROI, optimization, cost savings and higher performance.

Asset/Device Management – We negotiate the best deals on your behalf with full lifecycle processes from purchase to disposal:

- Platform for automation / self service
- Line management
- Inventory management
- Engineering
- Security

Our home health platforms, tools & solutions are yours – **we lower your IT costs by up to 25%**



Supporting clinicians at the point of care, tailored to your unique business needs.

Home Health | Hospice | Skilled Nursing