Unity BPO

EHR Clinical Help Desk

REDUCE ADMINISTRATIVE BURDEN AND IMPROVE CLINICIAN RETENTION

EHR ADOPTION

9%   **40%**   **51%**   **96%**

2011   2012   2013   2014   2015   2016   2017   2018   2019
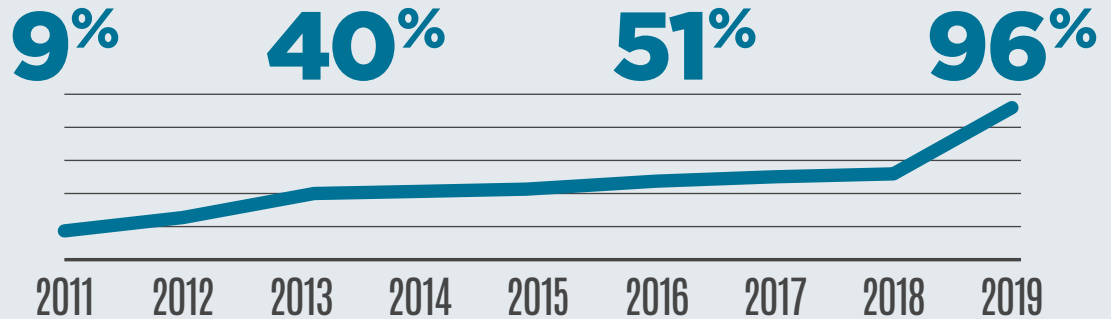
*CMS

CHALLENGES TO PHYSICIAN'S TIME

$15.4
billion dollars spent per year in dealling with quality reporting

15.1
hours per week spent on processing quality metrics

2.6
hours were logged by physicians that could be used to treat 9 additional patients

*Health Affairs

CHALLENGES TO PHYSICIAN'S SATISFACTION

Geneia's Physician Misery Index has **increased to nearly four out of five**.

89%
of physicians believe the business and regulation of healthcare has changed the practice of medicine for the worse

80%
of physicians believe they are at risk of burnout at some point in their career

*Geneia

VIEW THE UNITY^BPO BRIEF HERE.